

**SRM INSTITUTE OF SCIENCE AND TECHNOLOGY**  
**DIRECTORATE OF DISTANCE EDUCATION**  
**KATTANKULATHUR**

SEMINAR ON  
Learner Support Services and Counseling

Delivered by  
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On 4<sup>th</sup> Feb 2019 @ 10 :00 am

**Four types of support systems:**

- 1) Learner support and learner needs
- 2) Learner support and content
- 3) Learner support related to the institutional context, and
- 4) Learner support and technology

**Some systems or procedures that are purposefully created and effectively utilized by a distance education institution to support or facilitate teaching and learning at distance**

Record keeping and administration, pre-admission counseling

Admission and registration information-administrative assistance

Books dispatched by mail, library service

Tutoring and counseling

Weekend courses and study centers

Electronic communication technologies such as phones, radio, audio tapes, video, television, etc.

With the advent of technology, the list keeps on growing as new innovations are made by the day

**The designer should design the institution to enhance learner support and interaction and select technologies and media according to eight practical guidelines**

Cost

Accessibility

Social-political Suitability

Cultural Friendliness

Openness/Flexibility

Interactivity

Motivational Value

Effectiveness.

## **COUNSELING**

It has vital aspect in higher education

It helps the individual in becoming useful member in society

Education with out guidance and counseling is not complete and the person is unable to develop his personality fully and thus unable to serve society by his talents and abilities

## **Benefits of guidance and counseling**

### **Individual benefits**

Academic growth, vocational development, personal and social development,

The teacher handling guidance and counseling services not only should know the pupils, know the subject, but also should understand the needs , abilities and interest of their students and struggle to bring all-round development of personality of students

## **Societal benefits**

Include proper utilization of human resources, to provide good nursing care to needy client, attaining good citizenship by acquiring required intelligence , integrity, honesty, the right attitudes, social values, habits, social responsibilities and have a better family relationships by better adjustment by building better relationship within the family.

## **Meaning of Counseling**

It is a specialized service of guidance and basically an enabling process, designed to help an individual come to terms with his life and grow to greater maturity through learning to take responsibility and to make decisions for herself

Counseling is the helping relationship, that includes some one seeking help, some one willing to give help who is capable or trained to help , in a setting that permits helps to be given and received.

Counseling is not giving information, though information may be present

Counseling is not giving an advice

Counseling is not the influencing of attitudes, beliefs and behaviors by persuading , admonishing, threatening or compelling without the use of physical force

Counseling is not the selection and assignment of individuals to jobs

Counseling is not interviewing, though interviewing is involved



