

Distance Education & Learner Support Services

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Content

- Distance Education
- Characteristics of Distance Learners
- Learner Support Services

Stages of counseling

Pre-Admission counseling

Admission

Academic counseling

Distance Education

An alternative set of delivery medium which increase access to higher education that students might not otherwise pursue due to various reasons

As per the UGC guidelines, the Distance Education courses are considered on par with regular formal education.

The gap in remote interactions is reduced through technology based learning. Asynchronous / Synchronous videos, contact classes

Distance Learners

Heterogeneity

Working Age **Business** persons **Geo-Diversity** House wife Special categories Peer isolation

Directorate of Distance education, SRM Institute of Science and Technology



Stages of Counseling

Purpose

- Program Awareness
- Academic Interaction
- Learner Engagement
- Support Services
- Competency development
- Career Guidance

Stages of Counselling

- Pre-Admission
- Course Induction
- Contact Classes
- Exam Preparation
- Life skill Upgrade
- Post-Course

Counselling Content

- E-Brochure | FAQ
- PPR | Syllabus | Regulation
- SLM | Audio | Video
- Announcements
- Personalized queries
- Discussions

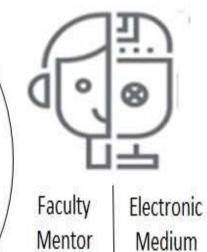
Interaction Medium

- Website | Dashboard
- Email | QMS
- WhatsApp
- Live Webinar
- Phone call
- In-person

Directorate of Distance education, SRM

Pre-Admission

- Scope & Career options
- Course, Electives, Credit efforts
- Assessments & Exam Pattern
- SLM, Contact Classes,
- Faculty assistance

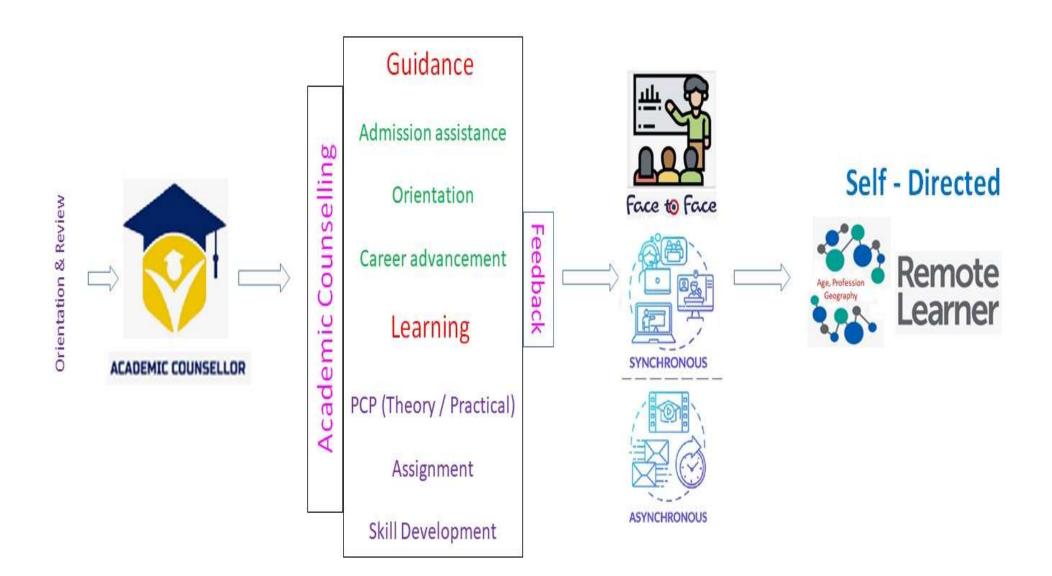


- Type of Programme
- · Eligibility & Duration
- · Fees, Scholarship, Refund
- Admission Process & timeline
- Learning centres

Admission



Academic Counseling



Guidance in Learning Assessment Process

